

Executive Corridor
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX
Switchboard Tel: 01325 38 0100
Foundation Trust Office: 01325 74 3625
Corporate Records Office: 01325 74 3700

Request for Information Reference: 08.23.05

FOI Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

25th August 2023

Dear

Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 2nd August 2023 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to Homecare Medicines Service and I am providing the following information in response to your specific questions:

- 1. Does your trust employ one or more homecare medicine services provider(s) to deliver and/or administer medicines to patients in their normal residence? If so, what is the name of the provider(s)?**

Yes

Sciensus
HealthNet
Alcura
Lloyds Pharmacy Clinical Homecare
Pharmaxo

- 2. For each provider, how many active patients currently receive your homecare medicines service as of 31 July 2023?**

The Trust currently only has data to March 2023 and this is 3025 between the five companies.

The Trust are unable to provide the information as requested on the grounds that this information is commercially sensitive and has, therefore, been withheld pursuant to Section 43 of the Act.

Section 43 (2) exempts from disclosure the following:

(2) Information, the disclosure of which would, or would be likely to, prejudice the commercial interests of any person including those of the public authority holding the information.

Our providers have made clear representation that this is commercially sensitive information as it relates to market share of business, the disclosure of which would be likely to prejudice their commercial interests. The Trust considers that there is potential for such harm to arise with reasonable proximity and, therefore, that the exemption under Section 43(2) of the Act is engaged.

The Trust acknowledges the public interest in publication of the information; specifically the interest in transparency with respect to expenditure on services, as a means of assisting the taxpayer in evaluating their value for money. However, there is a competing public interest in preserving fair market competition and the ability of public authorities to obtain value for money when sourcing services. In previous rulings the Information Commissioner has made clear that the Freedom of Information Act is not intended to distort fair market competition. In this case, the Trust therefore considers that the public interest in preserving fair competition outweighs the general public interest in transparency and is therefore applying the exemption under Section 43(2).

3. For each provider how many of these patients are administered medicines as part of the homecare service as of 31 July 2023?

Please see Section 43 within Question 2

4. For each provider, please provide a list of medications delivered and/or administered through this service.

The Trust has 35 (shown below) plus Imatinib, Dasitinib, Nilotinib and Bosutinib. These are from the 5 homecare providers.

Orencia®
Amgevita®
Humira®
Praluent®
Otezla®
Olumiant®
Fasenra®
Bimzelx®
Cimzia®

Skilarence®
Dupixent®
Benepali®
Enbrel®
Repatha®
Jyselca®
Simponi®
Tremfya®
Remsima®
Taltz®
Somatuline®
Nucala®
Xolair®
Skyrizi®
NPlate®
Evenity®
Cosentyx®
Movymia®
Forsteo®
Ilumetri®
RoActemra®
Xeljanz®
Adtralza®
Rinvoq®
Stelara®
Entyvio®

5. For each provider, how many patient safety incidents were reported in the most recent reporting period for which you have data, and in the comparable reporting periods in 2022 and 2021 (eg if giving figs for July 2023, please also give figs for July 22 and July 21)? Please state what period the figures are for,

Zero

6. For each provider, As a proportion of all deliveries, what percentage of medicine and ancillaries deliveries were late in the most recent reporting period for which you have data), and in the comparable reporting periods in 2022 and 2021 (eg if giving figs for July 2023, please also give figs for July 22 and July 21)? Please state what period the figures are for.

There are currently 5 companies but the 5th is new and the Trust has not yet received any annual KPI reports for this company.

Company A

- May 2021 to April 2022 – 10%
- May 2022 to Nov 2022 – 10.9%

Company B

- Aug 2022 to July 2023 – 4.1%
- Aug 2021 to July 2022 – 2.7%

Company C

- April 2020 to March 2021 – 7.9%
- April 2021 to March 2022 – 7.4%
- April 2022 to March 2023 – 2.6%

Company D

- Jan 2022 to Dec 2022 – 3%
- Jan 2023 to July 2023 – 0.8%

7. For each provider, As a proportion of all deliveries, what percentage of medicine and ancillaries deliveries failed in the most recent reporting period for which you have data, and in the comparable reporting periods in 2022 and 2021 (eg if giving figs for July 2023, please also give figs for July 22 and July 21)? Please state what period the figures are for.

Company A

- May 2021 to April 2022 – 3.4%
- May 2022 to Nov 2022 – 3.9

Company B

- Aug 2022 to July 2023 – 0.7%
- Aug 2021 to July 2022 – 1.3%

Company C

- April 2020 to March 2021 – 3.5%
- April 2021 to March 2022 – 7.5%
- April 2022 to March 2023 – 5%

Company D

- Jan 2022 to Dec 2022 – 6.4%
- Jan 2023 to July 2023 – 8.4%

8. For each provider, As a proportion of all clinical services, what percentage of clinical services were late in the most recent reporting period for which you have data, and in the comparable reporting periods in 2022 and 2021 (eg if giving figs for July 2023, please also give figs for July 22 and July 21)? Please state what period the figures are for.

Company A

- May 2021 to April 2022 – 10.3%
- May 2022 to Nov 2022 – 2.1%

Company B – no planned clinical services at all from this company

Company C

- April 2020 to March 2021 – 0%
- April 2021 to March 2022 – 3.2%
- April 2022 to March 2023 – 5.2%

Company D

- Jan 2022 to Dec 2022 – 12%
- Jan 2023 to July 2023 – 21.5%

- 9. For each provider, what proportion of the KPIs for homecare services did your service meet in in the most recent reporting period for which you have data, and in the comparable reporting periods in 2022 and 2021 (eg if giving figs for July 2023, please also give figs for July 22 and July 21)? Please state what period the figures are for.**

The Trust does not have this information

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via cdda-tr.cddftfoi@nhs.

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; www.ico.gov.uk.

Yours sincerely

Corporate Records and Freedom of Information Facilitator