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Request for Information Reference: 09.23.05

FOI Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

27th September 2023

Dear

Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 6th September 2023 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to Dietetics HEF Contract and I am providing the following information in response to your specific questions:

1. Please could you advise me of the number of issues the Trust has raised at the quarterly contract review meetings in the last 12 months and the date of the last meeting

2 - The last meeting was held on 20th July 2023.

2. Could you also clarify how the Trust's satisfaction surveys are conducted and how the data is collected

Via a Clinical Audit Process

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not

hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via cdda-tr.cddftfoi@nhs.

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; www.ico.gov.uk.

Yours sincerely

Corporate Records and Freedom of Information Facilitator