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Request for Information Reference: 03.24.03

FOI Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

6th March 2024

Dear

Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 1st March 2024 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to Complex Home Care Packages and I am providing the following information in response to your specific questions:

I would like to request the following information regarding complex home care packages for adults aged 18+, except for questions 1, 2, 4 and 7 where information is required for both adults aged 18+ and children aged 0-18 years old.

For clarity, adults and children receiving complex care have substantial and ongoing healthcare needs, which require additional support to manage their symptoms. These can be the result of chronic illness, disabilities or following hospital treatment.

Home care refers to packages of care delivered in the individuals' own homes (not in care homes or residential facilities).

Please provide data for the following financial years: 2019/20, 2020/21, 2021/22, 2022/23 and 2023/24 (projected) except questions 5 and 6 which require a current snapshot (instead of projections for 2023/24), and question 7 which only requires data for 2022/23. If any data for 2022/23 is not available, please provide budgeted figures for the year or the latest snapshot data that is available.

Where possible, please kindly include responses on the attached spreadsheet.

1. Please could you supply the name, email address and telephone number of the commissioner with responsibility for packages of complex home care for (a) adults aged 18+ and (b) children aged 0-18 years old.
2. Please provide the number of people in receipt of complex home care packages (all active packages during the year including those which started prior) for (a) adults aged 18+ and (b) children aged 0-18 years old.
3. Please provide the total number of complex home care hours delivered for adults aged 18+.
Please provide the total gross expenditure on complex home care packages during the year for (a) adults aged 18+ and (b) children aged 0-18 years old.
5. Please provide the lowest, mean and highest hourly rate for complex home care packages for adults aged 18+ for 2019/20 to 2022/23 as well as a current snapshot.
6. Please provide the lowest, mean and highest weekly fee for complex home care packages for adults aged 18+ for 2019/20 to 2022/23 as well as a current snapshot.
7. Please provide a list of the 10 providers who received the greatest amount of funding for complex home care packages. Please provide data for the last financial year 2022/23 for (a) adults aged 18+ and (b) children aged 0-18 years old.
 - a) For each provider, please provide the number of complex home care packages in 2022/23 (all active packages during the year including those which started prior).
 - b) For each provider, please provide total expenditure in 2022/23 related to complex home care.

The Trust does not provide Home Care services as this is commissioned by the Integrated Care Board (ICB). NHS North East and North Cumbria Integrated Care Board (ICB) should be the first point of contact for this information. If you wish to contact the ICB, we would advise, in accordance with Section 16 of the Act (duty to provide advice and assistance), that you contact the organisation via the following address:

Information Governance Team
North of England Commissioning Support
John Snow House
Durham University Science Park
Durham
DH1 3YG

Email: necsu.ICBfoi@nhs.net

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I am sorry that I have not been able to provide all of the information you requested, however I hope that my explanation as to why this is not possible has been satisfactory. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via cdda-tr.cddftfoi@nhs.

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; www.ico.gov.uk.

Yours sincerely

Corporate Records and Freedom of Information Facilitator