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Request for Information Reference: 03.24.06

FOI Direct line: 01325 743700  
Email: [cdda-tr.cddftfoi@nhs.net](mailto:cdda-tr.cddftfoi@nhs.net)

Email only

22<sup>nd</sup> March 2024

Dear

### **Freedom of Information Act 2000 – Request for Information**

Thank you for submitting a request for information which we received on 4<sup>th</sup> March 2024 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to Radiology Information System (RIS) software used in your Trust and I am providing the following information in response to your specific questions:

**I am emailing under the Freedom of Information Act to request information regarding the Radiology Information System (RIS) software used in your Trust. (This is laid out in the attached Excel)**

**Please answer the following questions regarding your current RIS provider**

- 1. Do you have a RIS (Radiology Information System)? If not, please do not provide any further response.**
  - a. Which supplier?
  - b. What is the system name?
  - c. When was it installed (month/year)?
  - d. When does the contract expire (month/year)?
  - e. Is it annually renewed?
  - f. What procurement framework do you use (e.g., tender)?
  - g. What were the installation costs (£)?
  - h. What were the training costs (£)?

- i. What are the maintenance costs (£)?
- j. What is the annual spend on RIS (£)?
- k. What is the total value of the contract (£)?
- l. Do you currently have plans to replace the system (Yes/No/Maybe and why)?

Please answer the following questions regarding your former RIS provider

2. Did you have a different RIS (Radiology Information System) system in the past? If not, please do not provide any further response.

- a. Which supplier?
- b. What is the system name?
- c. When was it installed (month/year)?
- d. When did the contract expire (month/year)?
- e. Was it annually renewed?
- f. What procurement framework did you use (e.g., tender)?
- g. What were the installation costs (£)?
- h. What were the training costs (£)?
- i. What were the maintenance costs (£)?
- j. What was the annual spend on RIS (£)?
- k. What was the total value of the contract (£)?

Please see the attached Spreadsheet as requested.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via [cdda-tr.cddftfoi@nhs](mailto:cdda-tr.cddftfoi@nhs).

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; [www.ico.gov.uk](http://www.ico.gov.uk).

Yours sincerely

**Corporate Records and Freedom of Information Facilitator**