

Investigation into a visit made by Jimmy Savile to Shotley Bridge Hospital and information received concerning Jimmy Savile and Dryburn Hospital

A report for the Board of County Durham and Darlington NHS Foundation Trust

Author:

Warren Edge

Senior Associate Director of Assurance and Compliance

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1. Introduction

1.1 Background

This report sets out the results of an investigation commissioned by the Board of County Durham and Darlington NHS Foundation Trust into a visit by Jimmy Savile to Shotley Bridge Hospital and information received, from the Department of Health, concerning Jimmy Savile and Dryburn Hospital.

The visit was recorded in a book entitled 'The Story of Shotley Bridge Hospital, Consett' (ISBN 1873138040) which was brought to the attention of the Trust by a member of the public. According to the account in this book, Jimmy Savile visited the children's ward on 4th January 1981.

The Department of Health has received material from the Metropolitan Police in connection with their investigation into Jimmy Savile and others (Operation Yewtree) which concerns a number of NHS Trusts. The Department has forwarded this information to the relevant Trusts and requested that they carry out investigations to ascertain, as far as possible, the facts pertaining to the subject matter of each piece of information, and to support learning of lessons across the NHS.

The Department provided County Durham and Darlington NHS Foundation Trust ("the Trust") with a printout of an email, dated 12th October 2012, which sets out a conversation between a Mr Malcolm Scott and an officer from Northumbria Police, in which the former stated that:

- In or around 1992-1993, he was speaking with a woman involved with hospital radio at the (then) Dryburn Hospital about Peter Hetherington, a North East disc jockey who had been arrested in connection with sexual offences against children; and

- The woman in question stated that Mr Hetherington “used to lure” young girls / boys to hotels for Jimmy Savile.

Services at both Shotley Bridge Hospital and Dryburn Hospital (now University Hospital North Durham) are now provided by County Durham and Darlington NHS Foundation Trust.

The Department of Health advised the Trust that both of the above matters should be investigated.

1.2 Set up and management of the investigation within the Trust

This investigation was commissioned by the Trust’s Board of Directors. It has been subject to internal review procedures and to two independent, external reviews; firstly, by the Trust’s legal advisors and, secondly, by advisors appointed to provide the Secretary of State with independent assurance on the quality of the investigation processes followed, and reports produced, by NHS Trusts into matters concerning Jimmy Savile. This process was led by a former barrister, Kate Lampard, supported by Verita, a specialist investigations firm.

Investigation work was completed between December 2013 and February 2014, with an initial draft report issued to Verita on 21st February 2014 and subsequently updated in the light of comments received.

The investigation was led by Warren Edge, the Trust’s Senior Associate Director of Assurance and Compliance. Day to day work was undertaken by Ray Scanlan, a senior investigator employed by Audit North, the Trust’s internal auditors and counter fraud service.

The investigation team reported to the Trust’s Chief Executive and to both the Trust Board Audit Committee and the full Trust Board on the remit, progress and findings from the investigation. They were supported by specialists in safeguarding and personnel matters

within the Trust and legal advice was provided by the Trust's legal advisors, Ward Hadaway.

1.3 National oversight

The Department of Health required all Trusts receiving information to commission formal investigations, and to publish the results in a formal report. As noted above, the report has been subject to external review as part of arrangements to provide the Secretary of State with independent assurance on the quality of investigation processes and reports, for all Trusts undertaking investigations into Jimmy Savile, overseen by Kate Lampard.

2. Terms of reference

The terms of reference for the investigation are set out below.

Internal Investigation into matters relating to the late Jimmy Savile

The Board of County Durham and Darlington NHS Foundation Trust ('the Trust') has commissioned an investigation into a visit by Jimmy Savile to Shotley Bridge Hospital and information received concerning Jimmy Savile and Dryburn Hospital. The investigation is specifically in response to information received from the Department of Health in connection with the (then) Dryburn Hospital (now University Hospital North Durham) and the discovery of a visit, made by Jimmy Savile, to Shotley Bridge Hospital on 4th January 1981.

The Trust became aware of Jimmy Savile's visit to Shotley Bridge Hospital through an entry in a book entitled: "The History of Shotley Bridge Hospital, Consett (book reference number 1873138040). The information provided by the Department of Health involved a reported statement, from the 1990s, from an unnamed woman involved with Dryburn Hospital Radio that a third party lured young girls/boys to hotels on behalf of Jimmy Savile; it was not, however, clear whether or not the hospital, its staff or volunteers were said to be involved.

The Trust will produce a report that will seek to:

1. Examine and account for the circumstances surrounding Jimmy Savile's visit to Shotley Bridge Hospital on 4th January 1981, and any connection to Dryburn Hospital associated with the statement reportedly made by the woman involved with Dryburn Hospital Radio.

2. Consider the arrangements under which Jimmy Savile was given access to either or both hospitals and the extent to which any access was subject to supervision and oversight.
3. Review relevant policies and procedures which were in place at the time of the visit to Shotley Bridge Hospital in 1981, and at the time of any connection to Dryburn Hospital, and consider the extent of compliance with them.
4. In connection with the visit to Shotley Bridge Hospital, ascertain whether or not incidents occurred and, if so, what occurred, who was involved and whether or not any such incidents were reported, investigated and addressed. If they were not addressed, ascertain the reasons for this.

The investigation does not have the power to impose disciplinary sanctions or to make findings as to criminal or civil liability. Should any evidence be obtained which indicates the commission of criminal and / or disciplinary offences, the police and / or relevant employees will be informed.

5. Should any evidence come to light suggesting incidents occurred which were not reported or investigated, consider the reasons for non-reporting / non-investigation including organisational culture and practices and the part played, if any, by Jimmy Savile's celebrity.
6. In the light of the findings of fact in respect of the above, identify any lessons learned in respect of whether current policies and procedures covering safeguarding, complaints, whistleblowing, volunteering and supervision of visits are fit for purpose.
7. As necessary, identify any recommendations for further action.

The report will be subject to external review as part of the process in place to provide the Secretary of State with independent assurance on the quality of investigations into Jimmy Savile undertaken by NHS Trusts and the resulting reports. This process is being overseen by Kate Lampard.

The ability of the investigation team to meet the above objectives may be limited by the availability of witnesses and supporting documentary evidence, given the time elapsed since the visit to Shotley Bridge Hospital in 1981, and the time of the events referred to in the email provided by the Department of Health. It will be further limited should any available witnesses choose not to co-operate. The Trust will consider making 'appeals' for witnesses (internally or potentially externally) but will take and act on legal advice in respect of such decisions.

3. Executive summary and recommendations

Work undertaken, main findings and conclusions are summarised below for each objective within the investigation's terms of reference.

- a) **The circumstances surrounding Jimmy Savile's visit to Shotley Bridge Hospital on 4th January 1981, and any connection to Dryburn Hospital associated with the statement reportedly made by the woman involved with Dryburn Hospital Radio.**

Shotley Bridge Hospital

The chronology of the visit, as outlined in the "The History of Shotley Bridge Hospital, Consett", is as follows:

- Jimmy Savile was visiting Consett to collect money raised by Consett police for Stoke Mandeville Hospital and had expressed a wish to visit the local children's ward;
- The visit took place on 4th January 1981, to wards 4/5 (the 'children's ward');
- Several ex-patients and parents were also invited, making 'quite a gathering' on the ward;
- Jimmy Savile arrived accompanied by police cars;
- Whilst on the ward, Jimmy Savile spoke to the children on the ward before moving to the bottom of the ward where a 'large group' of children and parents had gathered;
- Photographs were taken throughout the time he spent on the ward; and
- Jimmy Savile left also accompanied by police cars.

The above is broadly consistent with the eyewitness accounts obtained from interviews, summarised overleaf.

The investigation team was able to trace and interview eight staff members present at the time of the visit, comprising the Hospital Photographer, his assistant, a Hospital Sector Administrator, a Ward Sister and four members of the nursing staff. In addition, the investigation team also interviewed a police officer, who was identified from photographs of the visit.

Efforts were made to trace and interview a number of other staff identified to the team by interviewees and from photographs of the visit (see below); however, only the nine interviewees referred to above could be contacted and / or chose to respond to contact from the team.

The police officer, PC Brian Jones (now retired) told us that Jimmy Savile had come to Consett to collect a cheque from the police, following a fundraising event for his appeal for Stoke Mandeville Hospital, having agreed to do so on the condition that he could also visit the local children's ward. PC Jones stated that Jimmy Savile was accompanied to Shotley Bridge Hospital, in separate cars, by himself and Superintendent Albert Baines, now deceased.

The investigation team was also able to view digital images of the visit taken from 30 photographic transparencies provided by the Hospital Photographer, which assisted in identifying staff members and others for interview.

The accounts of the visit provided by witnesses are consistent on the following key points:

- Jimmy Savile was accompanied on entry to the ward. Most witnesses describe him being accompanied by senior hospital staff and nursing staff. First hand statements have been made by a Hospital Sector Administrator and a Staff Nurse that they accompanied Jimmy Savile to the ward.

- The ward was very busy during the visit with many staff, patients, parents and other relatives present and Jimmy Savile was accompanied by staff – mainly nursing staff – throughout his time on the ward.
- None of the witnesses recalls seeing anything which they considered untoward or inappropriate on the part of Jimmy Savile towards the children on the ward. Each of the nursing staff stated that they would have reported any such incident which came to their attention and the Ward Sister stated that she would have expected to have received such a report had any such incident taken place.

The accounts differ on some points of detail, specifically:

- Whether or not there was a lunch or reception laid on for Jimmy Savile and, if so, whether it was before or after the visit to the ward and which staff members attended it. Five interviewees mentioned a lunch or reception, with three stating that it took place before the ward visit, one stating that it took place afterwards and one stating that she was unable to recall when it took place. PC Jones stated that Jimmy Savile went straight to the ward on arrival and straight to his car from the ward, contradicting the suggestion that a lunch took place. Two interviewees stated that they accompanied Jimmy Savile to lunch but did not mention the other interviewee, and differed as to who else accompanied them.
- Two interviewees gave different accounts as to whether Jimmy Savile visited the cubicles at the entrance to the ward or walked straight into the main ward. One former nurse said that he stopped first in the cubicles – which she said contained cots for babies – and another said that he walked straight onto the main ward.

- Only one interviewee could recall police officers being present, other than PC Jones. However, PC Jones and Superintendent Baines – both known to members of the investigation team – are seen on some of the photographs of the visit.
- Two interviewees mentioned two men in dark suits being present, who they suggested were potentially ‘minders’ for Jimmy Savile. Other interviewees did not mention them.

Given that the events being recalled took place over 30 years ago, it is unsurprising that there are some discrepancies on points of detail. All witnesses are consistent on the matter of whether Jimmy Savile was accompanied as he was taken to the ward and whilst on the ward and none of the witnesses has reported seeing anything untoward or inappropriate. The (now retired) Ward Sister interviewed told us that no such incidents were reported to her and former PC Jones stated that he could see Jimmy Savile for the vast majority of the time and observed nothing untoward.

Because of the discrepancies which exist surrounding the issue of whether or not a lunch took place, either before or after the ward visit or at all, it has not been possible for the investigation team to establish with certainty whether Jimmy Savile was met on arrival and whether he went elsewhere in the hospital either before going to, or leaving, the ward. Retired PC Jones stated that he accompanied Jimmy Savile straight to the ward and that Jimmy Savile was accompanied back to his car by a large crowd on leaving. However, five other witnesses have suggested that there was a reception or lunch before or after the visit; two of the nurses interviewed have said that they attended the lunch. Neither of them has mentioned anything untoward or inappropriate taking place at the lunch and it is the view of the

investigation team that, despite the time lapse since the events took place they would be more likely than not to have recalled any significant incident taking place.

On the basis of the statements received from interviewees, and having weighed the evidence, including the ambiguities in the evidence surrounding whether or not Jimmy Savile went straight to and from the ward (or attended a lunch / reception laid on for him), we have concluded that it is more likely than not that he was accompanied during the visit, by senior hospital and nursing staff, particularly whilst on the children's ward. No evidence of anything untoward or inappropriate taking place during the visit, involving Jimmy Savile and the children on the ward, has come to light.

Two further matters were reported by interviewees which are worthy of further comment: firstly, the (now retired) Ward Sister told us that Jimmy Savile took the ward telephone from her, while she was speaking with the mother of a child, and interrupted the conversation to say 'normal service will be resumed', or words to that effect; and, secondly, a (now retired) Staff Nurse stated that Jimmy Savile asked about her marital status, and that of her colleagues, and then remarked, having been told that they were married, that they were 'all taken' before later 'somehow' kissing her on the lips. The Staff Nurse involved made clear in her interview that she did not feel intimidated and regarded the conversation and the kiss as 'friendly'. Nonetheless, in the interests of good patient care and staff welfare the Trust would clearly wish to mitigate the risk of any such incidents occurring during sanctioned third party visits in future. Since that time a policy covering sanctioned visits has been put in place and this will be strengthened to require that high profile visitors are escorted by senior staff of appropriate standing and authority throughout their visit.

Dryburn Hospital

The Trust received information from the Department of Health, in the form of an email from a named officer in the Northumbria Police Force which reported statements made by a Mr Malcolm Scott – a former Fire Officer in the NHS working across several hospitals including Dryburn Hospital. According to the email, Mr Scott said that he had, in the 1990's, spoken with a woman involved with Dryburn Hospital Radio who had told him that Peter Hetherington, a North East disc jockey in the news because of an arrest for sexual offences against children, had procured young boys / girls for Jimmy Savile. The email included some detail as to the woman's position and interests but did not formally identify her.

According to the email, Peter Hetherington was imprisoned in 1996. Northumbria Police have informed us that he died in October 2013.

The investigation team interviewed Mr Scott, who confirmed his statement to the police that the woman in question had said that Peter Hetherington procured young boys / girls for Jimmy Savile. Mr Scott provided further detail regarding the position, interests and appearance of the woman he claims to have spoken with.

From the information provided by Mr Scott, and discussions with the current Hospital Radio Secretary for University Hospital North Durham, the investigation team identified a Mrs Yvonne Staley as most likely to be the woman concerned. Mrs Staley was the Hospital Radio Station Manager from 1995 to 2000 and was involved with the station prior to that time along with her husband. There were six separate points of strong similarity between Mrs Staley's circumstances and those described by Mr Scott.

Mrs Staley was interviewed. She told us that she could not recall speaking with Mr Scott or any Fire Officer, but said that she had dealt with potentially over 100

enquires from people interested in working in hospital radio. When asked whether she had any knowledge of the alleged procurement of young girls / boys for Jimmy Savile by Peter Hetherington, Mrs Staley told us of an association between her family and Peter Hetherington, which began following their participation in the latter's radio programme and, through which, they met a second individual (Person X) who accompanied Peter Hetherington on occasion. Mrs Staley said that, sometime after Peter Hetherington's arrest, Person X had told her that:

- Peter Hetherington was 'not the worst' and that Jimmy Savile was 'vicious'; and
- Jimmy Savile had reason to regularly visit the North East and would ask a third party (**not** Peter Hetherington) to procure young boys for him.

Mrs Staley was asked whether, to her knowledge, any alleged procurement had taken place at Dryburn Hospital, or involved the Hospital, its staff or anyone else connected to it. Mrs Staley explicitly stated that it had not and that, based on what Person X had told her, she had the impression that any such procurement had taken place at a specific location and involved a third party unrelated to Dryburn Hospital. Mrs Staley told us that she did not report these matters to the police as, from her previous experience of Person X, she doubted the reliability of the statements. We have chosen not to disclose details of the location or third party for the reasons set out at the foot of page 16.

Northumbria Police were contacted and asked the following questions:

- Was any information disclosed regarding Jimmy Savile during Northumbria Police's investigation into Peter Hetherington?
- If so, was that information investigated?
- Was there any link identified in the investigation of Peter Hetherington to Dryburn Hospital?

Northumbria Police responded by email stating that: the case was not recorded on their database (HOLMES) and the files were in storage; however, the original investigating officer's recollection was that there was no information disclosed regarding Jimmy Savile in connection with the investigation of Peter Hetherington and there were no links to any hospital in Durham or otherwise identified during the investigation.

Based on the statements made to us by Mrs Staley, and the information provided to us by Northumbria Police, we have concluded that:

- As the manager of the hospital radio station at Dryburn, Mrs Staley did have knowledge of allegations that boys were procured for Jimmy Savile;
- Those allegations did not, however, concern Peter Hetherington;
- Mrs Staley has no knowledge of any such procurement taking place at Dryburn Hospital or involving staff or others connected to the hospital; and
- No links were identified from the police investigation of Peter Hetherington to Dryburn Hospital or any other hospital in the Durham area.

This investigation has therefore not found any evidence of any procurement of boys or girls for Jimmy Savile connected to Dryburn Hospital. The allegations reported by Mrs Staley raise the question of whether or not any such procurement took place elsewhere in the North East but that is a matter beyond the remit of this investigation. Accordingly, we have not tested the reliability of these allegations and it is not, in our opinion, appropriate for us to make reference to the specific detail within them in this report. We have, however, passed the statements made by Mrs Staley on to Northumbria Police for their evaluation.

Tracking down and interviewing Person X was beyond the remit of this investigation, which was focused only on the question of any possible connection to Dryburn Hospital. Person X has not therefore been traced and interviewed and, accordingly, has not had the opportunity to comment on Mrs Staley's statements. Their identity has therefore been anonymised in this report.

b) The arrangements under which Jimmy Savile was given access to either or both hospitals and the extent to which any access was subject to supervision and oversight.

Based on the findings set out under (a) above, nothing has come to light suggesting that Jimmy Savile was given access to Dryburn Hospital. According to the statements made by interviewees in connection with his visit to Shotley Bridge Hospital, Jimmy Savile was accompanied during the visit, particularly on entry to and whilst within the children's ward. The statements suggest that he was accompanied to the ward by a Hospital Sector Administrator and a senior nurse and that two Ward Sisters were present on the ward during the visit, along with a number of other staff. From the statements made to us, we consider that Jimmy Savile was accompanied as a result of planned arrangements but, for the reasons set out below, we cannot say whether or not this was in response to any policy requirement, nor whether it was planned intentionally with patient safeguarding in mind.

The investigation team has not been able to identify any relevant policies and procedures from the time either within the Trust's records or within the Durham County Council archive. Current policy requires that any celebrity visitor be supervised whilst on site and the accounts provided by interviewees indicate that, subject to the limitations outlined above with respect to the investigation team's ability to establish with certainty whether Jimmy Savile was met on arrival and

whether he went elsewhere in the hospital before or after the visit to the ward, he was accompanied.

- c) Relevant policies and procedures which were in place at the time of the visit to Shotley Bridge Hospital in 1981 and any connection to Dryburn Hospital and the extent of compliance with them.**

See b) above. The investigation team has been unable to find any relevant policies and procedures in connection with Shotley Bridge Hospital, at the relevant time, in the Trust's records and from online searches of the Durham County Council archive. As outlined under a) above, nothing has come to light suggesting that Jimmy Savile visited or was involved with Dryburn Hospital.

- d) In connection with the visit to Shotley Bridge Hospital, whether or not incidents occurred and, if so, what occurred, who was involved and whether or not any such incidents were reported, investigated and addressed. If they were not addressed, the reasons for this.**

As explained under (a) above, all of the eight retired staff members and the one former police officer interviewed as part of this investigation stated that they did not see anything untoward or inappropriate take place involving Jimmy Savile and that nothing was reported to them.

Two matters were reported as having taken place by interviewees which might, depending on the circumstances, require reporting on the Trust's incident management system if they occurred today, being the reported interruption of a telephone call between a nurse and mother and reported behaviour (in the form of potentially inappropriate questions about marital status, and kissing on the lips) which could be perceived by the recipient as harassment. In the former case, the (now retired) Ward Sister told us she received the telephone back from Jimmy

Savile and explained the situation to the mother. In the latter case, the Staff Nurse concerned (now retired) said that she did not consider the behaviour to be inappropriate and did not feel intimidated so she did not report it.

- e) **The reasons for non-reporting / non-investigation including organisational culture and practices and the part played, if any, by Jimmy Savile's celebrity.**

See d) above.

- f) **Lessons learned in respect of whether current policies and procedures covering safeguarding, complaints, whistleblowing, volunteering and supervision of visits are fit for purpose.**

Based on the evidence presented under a) above, there is no evidence of any connection between either Jimmy Savile or Peter Hetherington, and Dryburn Hospital. No matters have come to light through the witness interviews, and the examination of photographic evidence relating to the visit to Shotley Bridge, suggesting any failure in procedures at the time: witnesses state that Jimmy Savile was accompanied by hospital staff, including nursing staff, throughout his visit to the children's ward.

Current policies and procedures covering the following have been examined as part of this investigation: recruitment and selection; safeguarding children; safeguarding adults; violence and aggression; dignity at work; whistleblowing; sanctioned visits / visitors and VIPs; conduct and discipline; standards of business conduct; volunteering; security; and complaints.

These policies and procedures contain a number of safeguards against the type of abuse of children and vulnerable adults which has been the subject of investigations into Jimmy Savile by the Metropolitan Police. In most cases, the Trust has gained assurance – through internal audit work or independent, external assessments - that

policies and procedures are complied with. However, gaps have been identified with respect to policies covering volunteering, sanctioned visits, standards of conduct and discipline. In addition, it would be prudent for all of the above policies to be reviewed in the light of wider learning in respect of Jimmy Savile's involvement with NHS hospitals, once Kate Lampard's independent lessons learned report has been published.

g) Recommendations

The following recommendations have been made to the Board:

1. The Board should commission a further review by the Senior Associate Director of Assurance and Compliance of all of the above policies in the light of the wider lessons learned from investigations throughout the NHS into Jimmy Savile, following the publication of Kate Lampard's independent, overall 'Lessons Learned' report. One aspect of the current policies to be considered as part of this review should be the frequency of supervision of volunteers following their initial induction, depending upon their areas of work. The policy currently requires a quarterly supervision meeting (Lead Officer: Senior Associate Director of Assurance and Compliance; Deadline: 30th September 2014).
2. The Board should commission, through the Trust Board Audit Committee, internal audits of compliance with those policies not covered by recent internal audits or independent assessments, specifically the 'Volunteer Policy' (which includes sanctioned visits) and the policies on conduct and discipline and standards of business conduct (Lead Officer: Senior Associate Director of Assurance and Compliance; Deadline: 31st October 2014).
3. The Trust should review its procedures for supervision of celebrity and similar visitors to make clear that the visitor's interactions with patients (including by

telephone) and with staff should be closely monitored, mindful of their impact on the patient experience, or staff welfare, and ultimately on the Trust itself. Supervising officers should have sufficient standing and authority to challenge any inappropriate behaviour by such visitors. These procedures should be documented in detail within a separate policy which should supersede the current policy statements set out within the 'Volunteer Policy' (Lead Officers: Senior Associate Director of Assurance and Compliance and Associate Director of Nursing, Patient Experience and Safeguarding; Deadline 31st May 2014).

4. Approach to the investigation

4.1 Dryburn Hospital

The following steps were undertaken:

- An interview was held with Mr Malcolm Scott (named in the email outlined in Section 1 forwarded to the Trust by the Department of Health) to confirm his recollection of his conversation with the woman from hospital radio based at Dryburn Hospital, and to obtain further information, both in respect of the subject matter of the conversation and to assist in identifying the woman concerned;
- Northumbria Police were contacted to understand the status of any investigations which may have already taken place into the subject matter of the statements reported by Mr Scott, and to ascertain any material facts established by those investigations;
- Efforts were made to establish, through any available records and discussion with the current Hospital Radio Secretary for University Hospital North Durham, the identity of the woman that Mr Scott recalls speaking to; and
- An interview was held with Mrs Yvonne Staley, who fitted the description of the woman working on Hospital Radio given by Mr Scott, to ascertain further information; in particular, the subject matter and source of her reported knowledge of a connection between Peter Hetherington and Jimmy Savile, and the alleged procurement of young boys / girls, and the extent to which she had knowledge of any such activity involving Dryburn Hospital, its staff or anyone otherwise connected to it.

Full details of interviewees are included in Section 8 and Appendix C.

4.2 Shotley Bridge Hospital

The following steps were undertaken:

- An interview was held with the (then) Hospital Photographer for Shotley Bridge Hospital, who took several photographs of the visit, some of which appeared in the book: “A History of Shotley Bridge Hospital, Consett”;
- An interview was held with the (then) Hospital Photographer’s Assistant, who was present during the visit;
- An interview was held with a (now retired) Hospital Sector Administrator, who was also present during the visit;
- Examination of 30 photographic transparencies of the visit, provided by the (then) Hospital Photographer. With the assistance of the Trust’s Medical Illustration team, these transparencies were converted to digital images and examined on screen;
- Fourteen images, covering all those individuals present within the full population of 30 photographs were printed off and shown to Ruth Mather, a former nurse based at Shotley Bridge at the time (identified to the investigation team by the Associate Director of Nursing – Effectiveness). Ruth Mather was asked to identify as many of the hospital staff within the photographs as she could;
- The same 14 printed images were shown to interviewees to assist them in recalling and identifying to us others who were present during the visit;
- Efforts were made to identify, locate and interview all of the hospital staff within the photographs, through discussion with each interviewee and use of publicly available search engines (in particular 192.com). One ward sister and four nurses were located and interviewed in total; and

- An interview was held with Police Constable Brian Jones (now retired), who was identified by investigator Ray Scanlan based on his previous experience and personal knowledge. Retired PC Jones was contacted on our behalf by our designated contact within the Durham Constabulary.

All interviewees were asked to provide their recollection of the visit, including: where they were based on the children's ward during the visit itself; what they witnessed; whether or not Jimmy Savile was accompanied during the visit; whether or not they witnessed anything which they considered untoward or inappropriate; and whether or not anything untoward or inappropriate was reported to them.

A number of further potential witnesses were identified from the photographic transparencies. All those which the investigation team were able to trace, and who were still alive and willing and able to be contacted, were interviewed. Based on statements made to the team in interviews, it is believed that some further witnesses live locally; however, it has not been possible to obtain reliable contact details for them or they have not responded to requests from the investigation team.

Full details of interviewees are included, where they have not requested anonymity, in Section 9 and Appendix C

For both Dryburn Hospital and Shotley Bridge Hospital, the Trust's external legal advisers were consulted to determine whether or not it would be appropriate to appeal more widely for any witnesses. In the former case, as the investigation progressed it appeared that there was no substantive incident or event taking place at Dryburn Hospital nor any connection to its staff or volunteers. In the latter case, we were advised that a public appeal could not be justified balancing the weight of the evidence provided by the witnesses that we were able to interview and the potential public concern that such an appeal could cause. This advice took account of the fact that we had interviewed all of the witnesses which we were able to identify from photographs of the visit, except those who

could not be contacted, did not return calls from the investigation team, or were known to be deceased

4.3 Information provided to interviewees and approach to interviews

Interviewees were contacted initially by telephone and appointments made to interview them in their own homes or at their place of work. In one case, as no telephone number was available, and due to time constraints, the investigation team called at the interviewee's home and asked to make a follow up appointment.

All interviewees were made aware, verbally, that they were being asked to assist the Trust's investigation which would be the subject of a formal, published report. The nature of the investigation was explained to them. All were asked if they were willing to be named within the report and whether they were content for the information which they had provided to be referred to within the report. In the case of Mr Scott, Mrs Staley and Staff Nurse A, further face to face meetings have been held to make them aware of the material from their statements quoted in this report and confirm their consent to disclose it.

A Hospital Sector Administrator for Shotley Bridge and one of the staff nurses interviewed chose not to be named in this report. All other interviewees gave consent to be named.

Written statements were produced at the end of each interview, reviewed for factual accuracy with the interviewee, agreed and formally signed off by them. Typed transcripts of each interview have subsequently been prepared.

No incidents of abuse have come to light during this investigation, and no matters requiring interviews with former patients or their relatives. The Trust developed protocols for the investigation for communicating with and providing support for anyone identified as a victim of abuse and for communicating with any former patients and / or their relatives, which would have been used if required.

The findings of this report have been shared with Mr Scott prior to publication.

4.4 Examination of documents

Documents provided by the Department of Health were examined, specifically a copy of an email dated 12th October 2012, which records a conversation between Mr Malcolm Scott and an officer from Northumbria Police.

Other documents examined comprised current policy and procedure documents and documents identified to us by interviewees set out in Appendix B.

The Trust Secretary, who is responsible for the Trust's Corporate Records function oversaw searches of the Trust's archiving and information asset registers to identify any policies and procedures from 1981 relating to Shotley Bridge Hospital.

The following current policies and procedures were reviewed in the light of the facts ascertained from this investigation as set out in Sections 8 and 9:

- Recruitment and selection;
- Safeguarding children and safeguarding adults;
- Violence and aggression;
- Dignity at work;
- Whistleblowing;
- Sanctioned visits / visitors and VIPs;
- Conduct and discipline;
- Standards of business conduct;
- Volunteering;
- Security; and
- Complaints.

The only documents identified to the investigation team by interviewees were the photographic transparencies of the visit to Shotley Bridge provided by the (then) hospital photographer.

5. County Durham and Darlington NHS Foundation Trust

County Durham and Darlington NHS Foundation Trust was authorised as a Foundation Trust on 1 February 2007.

Formerly known as County Durham and Darlington Acute Hospitals NHS Trust, the Trust was established on 1 October 2002, as a result of the merger of two predecessor organisations: North Durham Health Care NHS Trust and South Durham Health Care NHS Trust, following an acute services review.

The Trust provides services to around 600,000 people across County Durham, Darlington, North Yorkshire, the Tees Valley and South Tyneside and employs over 8,000 staff. The Trust provides acute hospital services from Darlington Memorial Hospital and University Hospital North Durham (formerly Dryburn Hospital), and a range of planned care services, urgent care and outpatient services from Bishop Auckland Hospital.

The Trust also provides community services in patients' homes and around 80 premises, including six community hospitals, one of which is Shotley Bridge Hospital.

6. Chronology of events surrounding the information received concerning Dryburn Hospital and Jimmy Savile's visit to Shotley Bridge Hospital

6.1 Dryburn Hospital

Information provided to the Trust from the Department of Health consisted of a printed copy of an email, dated 12th October 2012 from a named officer in the Northumbria Police Force 'entitled: "Information regarding Savile ..". The email sets out statements made by a witness, a Mr Malcolm Scott, that:

- In 1992/93 he was speaking with hospital radio staff at the (then) Dryburn Hospital where the arrest of North East DJ Peter Hetherington came up.
- The female member of staff with whom Mr Scott recalled speaking said: "If you think that's bad, Peter used to lure young girls / boys to hotels for Jimmy Savile".
- She stated that the boys involved included some scouts.
- Mr Scott did not know which hotels were involved, although he recalled one in particular being mentioned.
- Mr Scott believed that the woman he spoke to may have been called 'Marion'. She was, at the time, in her 50's, lived in the Belmont area of Durham, was married to a man who collected railway memorabilia and she and her husband organised charity entertainment shows.

The only connection to Dryburn Hospital mentioned in the email is the fact that the conversation took place with a woman involved with hospital radio. The email does not include any statement or suggestion that any alleged procurement of young girls or boys involved the Dryburn Hospital site or any staff / others connected to it.

As set out in Section 8, from our interview with Mr Scott he informed us that he was not certain of the date of his conversation with the woman from hospital radio but that it was actually sometime in the mid-1990s when Peter Hetherington was in the news as a result of his arrest and / or being charged and convicted. According to the email cited above Peter Hetherington was imprisoned in 1996.

6.2 Shotley Bridge Hospital visit

The Trust was made aware of the visit when a member of the public, a Mrs Jennifer Stevenson, brought to the attention of the Associate Director of Nursing (Patient Experience and Safeguarding) the existence of 'The History of Shotley Bridge Hospital, Consett' and, in particular, an account of the visit set out on pages 148 to 151.

The chronology of the visit, as outlined in the "The History of Shotley Bridge Hospital, Consett", is as follows:

- Jimmy Savile was visiting Consett to collect money raised by Consett police for Stoke Mandeville Hospital and had expressed a wish to visit the local children's ward;
- The visit took place on 4th January 1981, to wards 4/5 (the 'children's ward');
- Several ex-patients and parents were also invited, making 'quite a gathering' on the ward;
- Jimmy Savile arrived accompanied by police cars;
- Whilst on the ward, Jimmy Savile spoke to children before moving to the bottom of the ward where a 'large group' of children and parents had gathered;
- Photographs were taken throughout the time he spent on the ward; and
- Jimmy Savile left also accompanied by police cars.

The above account is largely consistent with those of the eyewitnesses which we have interviewed (see Section 9). Interviewees also referred to a reception in the Boardroom of the hospital, prior to Jimmy Savile attending the ward and /or to a lunch with some staff

members and hospital dignitaries. There are, however, some discrepancies between statements, as noted in Section 9, as to whether the lunch took place before or after the visit to the ward and as to which staff members attended, or whether it took place at all.

Based on the statements provided by interviewees and the photographic transparencies provided by the (then) Hospital Photographer, it would also appear that Jimmy Savile arrived on site in the company of two police officers – PC Brian Jones and Superintendent Albert Baines – although it would seem that only PC Jones arrived in a marked police car. PC Jones told us that Superintendent Baines arrived in his own car.

7. The cultural context at the time

At the time of Jimmy Savile's visit in January 1981, Shotley Bridge Hospital was the responsibility of the Durham Area Authority. At the time of Mr Scott's conversation with Hospital Radio Staff, Dryburn Hospital was part of North Durham Acute Hospitals NHS Trust.

Much has been written on the cultural context surrounding Jimmy Savile's reported abuse of children. Press commentators have examined the extent to which his celebrity status made him 'untouchable' and / or people turned a blind eye to reported suspicions because of his fundraising efforts, and have commented more widely on questions relating to the difference in values in society between the period of his heyday and the present.

In the context of this investigation it is important to state – as summarised in Section 3 and based on the evidence and analysis in Sections 8, 9 and 12 – the Trust has no evidence of any connection between either Jimmy Savile or Peter Hetherington, and Dryburn Hospital. Jimmy Savile did visit Shotley Bridge Hospital but the visit was at his request and not in the context of any on-going fundraising or volunteering relationship. That he visited the Consett area to collect a cheque from a police fundraising event on behalf of one of his charity appeals and was, at the same time, able to arrange a visit to the children's ward speaks potentially to:

- The regard in which he and / or his fundraising activities were held, both by certain police officers who took part in the fundraising event and by those in the local NHS involved in organising his visit to the hospital on the same date; and
- The appeal of his celebrity status and, possibly, his association with hospitals and children, which resulted, based on the statements from interviewees set out in Section 9, in a crowd of people on the children's ward eager to meet Jimmy Savile during the visit including a number of parents and relatives.

In addition, the difference in values in society between the time of the events covered by this report and the present is potentially reflected in both:

- Mr Scott's decision not to report his concerns to the police. He told us that, initially, he found it difficult to believe that someone of such a high profile could be involved in what was alleged. However, he also stated that he later consulted friends who advised him that the information was hearsay and that they considered nothing could be done; and
- The fact that Jimmy Savile's behaviour towards Staff Nurse A and her colleagues was not challenged at the time.

8. Dryburn Hospital – findings

8.1 Information provided by the Department of Health

Information provided to the Trust from the Department of Health consisted of a printed copy of an email, dated 12th October 2012 from an officer with Northumbria Police entitled: “Information regarding Savile...”. The email sets out statements made by a witness, a Mr Malcolm Scott, that:

- In 1992/93 he was speaking with hospital radio staff at the (then) Dryburn Hospital where the arrest / imprisonment of North East DJ Peter Hetherington came up.
- The female member of staff with whom Mr Scott recalled speaking said: “If you think that’s bad, Peter used to lure young girls / boys to hotels for Jimmy Savile”.
- She further stated that the boys involved included some scouts”.
- Mr Scott did not know which hotels were alleged to have been involved, although he recalled one in particular being mentioned.
- The woman with whom Mr Scott spoke did not state how she knew about Jimmy Savile’s alleged association with Peter Hetherington and the alleged procurement of young boys / girls for Jimmy Savile.
- Mr Scott believed that the woman he spoke to may have been called ‘Marion’. She was, at the time, in her 50’s, lived in the Belmont area of Durham, was married to a man who collected railway memorabilia and she and her husband organised charity entertainment shows.

The email notes that Mr Scott is an ‘ex fire chief’ who worked for NHS Durham as a fire safety officer, after taking early retirement, and who became interested in hospital radio as a result of his work.

8.2 Interviews with Mr Malcolm Scott

Mr Scott was interviewed at his place of work on 9th January 2014 and 10th January 2014. A formal statement was produced, agreed with, and signed off by him. He told us that he retired as a Fire Officer on medical grounds in September 1992 and took up a position as a Fire Safety Officer for the NHS, working between a number of hospital sites including Dryburn Hospital.

Mr Scott stated that he decided, sometime in the mid-1990s to enquire how he could become involved in hospital radio, having had a long-standing interest in music, and contacted hospital radio at Dryburn and asked if he could call in and find out more. He told us that, when he called in to the hospital to meet the hospital radio staff he met a man, possibly in his 20's, who was operating the radio and an older woman, possibly in her late 40's or early 50's. He described the woman as having a slim build and medium length dark hair and said that he believed she was in charge of running the station at the time but was unsure of her name¹.

Mr Scott told us that he spent around an hour speaking with the woman and that, during the conversation, he mentioned Peter Hetherington and his arrest in connection with allegations of abuse against children, and the woman said words to the effect of: "If you think that's bad, he's not the worst". According to Mr Scott, the woman added that Jimmy Savile was the worst of all and that Peter Hetherington used to procure young boys, possibly scouts or cubs, "for Jimmy Savile" that were taken to hotels in the North East.

Mr Scott said that he was shocked by what the lady had said and did not ask her how she knew such information or seek to discuss the matter further.

Mr Scott was asked for any information he could recall about the woman which might help to identify her. He told us that, in conversation with the woman he learned that she and

¹ In a subsequent telephone conversation with investigator Ray Scanlan, Mr Scott stated that the woman may have been called 'Yvonne'.

her husband used to run events, involving music and dancing, at local clubs. Mr Scott said that he seemed to recall that: her husband had passed away; she may also have had a market stall in the Durham Indoor market; she lived in the Belmont area, and she had mentioned that her husband was a collector of railway memorabilia which filled her garden and house. Mr Scott specifically recalled her mentioning that her garden included railway memorabilia and signage.

Mr Scott was asked whether or not he could clarify the date of the meeting with the woman from hospital radio. He said that he could only remember that it took place sometime in the mid-1990s at a time when Peter Hetherington was in the news and media for having been arrested, charged or convicted of child sex abuse. As mentioned in Section 6, we understand from the email provided to us by the Department of Health that Mr Hetherington's imprisonment occurred in 1996.

8.3 Follow up enquires leading to the identification of Mrs Yvonne Staley

Following the above interviews, enquiries were made with the current Hospital Radio Secretary for University Hospital North Durham, Mike Hardy, on 10th January 2014. Mr Hardy suggested, from the description of her appearance, the dates and information on hobbies provided by Mr Scott, that the woman in question might be one Yvonne Staley who served as the hospital station manager in the mid-1990s. However, Mr Hardy was not able to provide an address for Yvonne Staley.

The investigation team carried out a number of searches on Google, linking the name 'Yvonne Staley' to information provided by Mr Scott. One search, linking her name to railway memorabilia found an article in the Northern Echo, published on 5th May 2009 and entitled: *"End of line for man's railway collection"*. The article reported the listing of a collection of railway memorabilia items for sale by Mrs Staley, a decision taken after thieves had stolen part of the collection. The following circumstances, mentioned in the article appeared to match the information provided by Mr Scott:

- Mrs Staley's house was known as 'The Railway House' because of railway signal finials on the garage roof.
- Her husband had died 14 years previously (1995) and had amassed a significant collection of railway memorabilia.
- She and her husband had owned a stall at the Durham City Market and her husband had been the market master.
- The house was in Belmont.

8.4 Interviews with Mrs Yvonne Staley

Mrs Staley was interviewed in her home on 14th January 2014 and, subsequently, on 16th January. A formal statement was produced, agreed with, and signed off by her.

Subsequent telephone interviews took place on 21st January 2014, 23rd January 2014, 12th February 2014 and 14th March 2014 to clarify specific points and written notes were taken. We found Mrs Staley to be a credible witness.

Mrs Staley told us that she had been involved with hospital radio at Dryburn Hospital between the late 1980's and 2000, taking over from her late husband as station manager following his death in 1995. She said that she did not recall either a visit from the Fire Safety Officer (Mr Scott) or specifically discussing Peter Hetherington or Jimmy Savile with him. She did, however, say that there were a large number of enquiries from people who were interested in being involved in hospital radio, perhaps over 100 during the time of her involvement.

Mrs Staley told us that, following participation in a feature in Peter Hetherington's radio programme in the mid-1980s (possibly 1986) her family had developed an association with Peter Hetherington, through which they met a second individual (referred to as Person X for the purposes of this report²),. Mrs Staley said that Peter Hetherington asked her husband whether, in his capacity as the market master for Durham Market, he could provide him with a stall for occasional use selling goods to raise money for the People's Dispensary for Sick Animals. Mrs Staley told us that Peter Hetherington attended the market on four occasions, accompanied by boy scouts and Person X.

² It was not considered necessary to seek to locate and contact Person X in order to determine whether or not any alleged activity involving Jimmy Savile mentioned by Mrs Yvonne Staley involved Dryburn Hospital. As outlined overleaf, we have passed on the information we received to Northumbria Police for their evaluation.

Accordingly we have not attempted to contact Person X and have not therefore provided them with the opportunity to comment on Mrs Staley's statements. We have therefore chosen to anonymise their identity in this public report.

Mrs Staley said that, through the above connection to Peter Hetherington, she and her husband became 'dance floor leaders' at road shows playing music from the 40's to the 60's organised by Peter Hetherington, for a couple of years before giving up the role in 1989. She told us that she and her husband had organised their own road shows for a while and then become involved in hospital radio at Dryburn Hospital. She said that she had nothing further to do with Peter Hetherington until 1995 when her husband was dying, when she called him on air and asked him to speak to her husband (which he did), as a result of which Peter Hetherington attended the funeral.

Mrs Staley told us that, following Peter Hetherington's arrest, there was an appeal for anyone with information to contact the police in a local newspaper and so she and other family members contacted them and provided statements. Mrs Staley said that, a few weeks after they gave statements, Person X asked if they could call at the house to speak with her and her family. According to Mrs Staley, Person X visited shortly afterwards and they spoke about Peter Hetherington, during which conversation Person X alleged that:

- Peter Hetherington was 'not the worst' and that Jimmy Savile was 'the most vicious'; and
- Jimmy Savile had reason to come to the North East regularly and he would ask a third party (not Peter Hetherington) to 'get him a boy to help him relax'.

Mrs Staley said that she was under the impression from Person X's statements that "whatever happened" occurred at a specific location unrelated to Dryburn Hospital. We asked Mrs Staley whether she had considered reporting these allegations to the police at the time and she told us that, she had not, as from previous experience of Person X, she doubted the reliability of the statements.

Mrs Staley was specifically asked whether, during her conversations with Person X, there was ever any suggestion that Dryburn Hospital, its staff or volunteers were involved in any procurement or abuse of children. Mrs Staley said that no such suggestion had ever been

made. She told us that she wished to make clear that her own association with Peter Hetherington and Person X had ended before her involvement with Dryburn Hospital Radio, with the exception of contacting Peter Hetherington on air shortly before her husband died and Person X visiting her following Peter Hetherington's arrest. .

8.5 Liaison with Northumbria Police

A meeting was held with Detective Chief Inspector Lisa Orchard, of Northumbria Police, on 23rd January 2014, at Farringdon police station in Sunderland. DCI Orchard was appointed to liaise with the Trust. Information obtained from the interviews with Mrs Yvonne Staley³ (see 8.4 above) was passed on. DCI Orchard who agreed to make enquiries and provide responses, on behalf of Northumbria Police, to the following questions:

- Was any information disclosed regarding Jimmy Savile during Northumbria Police's investigation into Peter Hetherington?
- If so, was that information investigated?
- Was there any link identified in the investigation of Peter Hetherington to Dryburn Hospital?

DCI Orchard responded to the above questions in an email dated 29th January 2014, stating that the Peter Hetherington case was not entered onto HOLMES (the police database) and the files were in storage, therefore she had traced the original investigating officer. According to the email, this officer's recollection is that there was no information disclosed regarding Jimmy Savile in connection with the investigation of Peter Hetherington and there were no links to any hospital in Durham or otherwise identified during the investigation.

³ Including information kept confidential in this report, to allow Northumbria Police to evaluate whether or not they had any responsibility to investigate the allegations further.

9. Jimmy Savile's visit to Shotley Bridge Hospital on 4th January 1981 – findings

9.1 Interview with Mr Colin Hayes

Mr Hayes was identified to the Trust's Associate Director of Nursing (Patient Experience and Safeguarding) as the Hospital Photographer at the time of the visit, by Mrs Jennifer Stevenson, when she brought the account of the visit in "A History of Shotley Bridge Hospital, Consett" to the Trust's attention.

Mr Hayes was interviewed at his home on 15th January 2014. A written statement was produced, agreed with and signed off by Mr Hayes.

Mr Hayes confirmed that he was employed as the Hospital Photographer at the time of the visit. He stated that the visit was to the children's ward (wards 4/5) and that he recalled an official reception for Jimmy Savile in the Boardroom of the hospital prior to his appearance on the ward. Mr Hayes said that he was on the ward when Jimmy Savile arrived accompanied by officers from the hospital, police officers and a senior nursing officer. He stated that, during the visit, he did not see anything untoward occurring involving Jimmy Savile towards any of the children he visited or spoke to.

Mr Hayes provided 30 transparencies of photographs which he stated were taken during the visit to the Trust's investigation team.

9.2 Interview with Mrs Hilary Hamilton

Mrs Hamilton was identified to us by Mr Hayes as his Assistant at the time of the visit and present during the visit. Mr Hayes also provided sufficient details of her whereabouts to enable her to be located using 192.com.

Mrs Hamilton was interviewed at her home on 16th January 2014. A written statement was produced, agreed with and signed by Mrs Hamilton.

Mrs Hamilton confirmed that she was employed as a Photographer's Assistant within the Medical Photography Department between 1968 and 2000, and that she was present during Jimmy Savile's visit to wards 4/5, the children's ward. She stated that Jimmy Savile arrived on the ward accompanied by a Hospital Sector Administrator and a senior nursing officer. Mrs Hamilton said that Jimmy Savile kissed her hand, knowing he was being photographed and was generally 'loving every minute of it, bubbly and in your face'. She stated that Jimmy Savile was followed by the Hospital Sector Administrator, a senior nursing officer and a number of other nurses wherever he went and that she did not see anything untoward. She believed that the visit to the ward itself would have lasted between half an hour to one hour.

9.3 Interview with the Hospital Sector Administrator

Both Mrs Hamilton and Mr Hayes named a Hospital Sector Administrator as being present during the visit and provided sufficient information to enable him to be located using publicly available sources.

The Hospital Sector Administrator was interviewed at his home on 23rd January 2014. A written statement was taken, agreed with and signed off by the Hospital Sector Administrator. However, he requested that his name not be used in our report.

The Hospital Sector Administrator told us that he was not involved in organising the visit and 'was probably' asked by someone more senior to accompany Jimmy Savile on his visit to wards 4/5 (the 'children's ward'). According to the Hospital Sector Administrator he, and several other staff, walked with Jimmy Savile to the entrance of the ward and handed over responsibility to ward staff. He said that Jimmy Savile moved around the ward followed by a large group of mainly nursing staff, and that the visit lasted no longer than an hour.

9.4 Interview with Mrs Alice Mary Allan

The transparencies provided by Mr Hayes were converted to digital images by the Trust's Medical Illustration department and the 14 clearest images were printed and shown, on a confidential basis, to Ruth Mather, a former nurse based at Shotley Bridge at the time (identified to the investigation team by the Associate Director of Nursing – Effectiveness). Ruth Mather identified Sister Alice Mary Henderson (now Allan) from the photographs and advised us that she could be traced through her niece, a cardiology nurse currently employed at University Hospital North Durham.

Mrs Allan was interviewed at her home on 31st January 2014. A written statement was taken, agreed with and signed off by Mrs Allan.

Mrs Allan stated that she worked as a Sister on the children's ward for 20 years and was present on the ward during the visit. She told us that Jimmy Savile arrived on the ward accompanied by a lot of people, having been for lunch in the Hospital Boardroom before coming to the ward. She said that she was waiting on the ward at the time and remembered that Jimmy Savile was accompanied by the Hospital Sector Administrator, her fellow ward sister, Sister Nicholson (now deceased) and two other members of nursing staff.

Mrs Allan said that, as Jimmy Savile arrived, the ward telephone rang and she took it off the hook and to the store cupboard to answer the call, which was from the mother of a child. At this point, according to Mrs Allan, Jimmy Savile took the phone from her and said 'normal service will be resumed as soon as possible' before passing it back to her.

Mrs Allan told us that, once she had explained to the caller that Jimmy Savile was visiting but that her baby would be seen by a Doctor if she brought the child in, she followed the group into the ward. She said that Jimmy Savile was accompanied by two men in dark suits who may have had something to do with him and who appeared to be hurrying him around.

According to Mrs Allan, Jimmy Savile kissed mothers and some nurses as he moved around but not in a manner which she regarded as inappropriate. She said that he was always accompanied by nursing staff, and some mothers, and she did not see him do anything she regarded as inappropriate. She told us that no one reported anything inappropriate to her and, as the Ward Sister, she would have expected any such matter to be reported to her. Mrs Allan advised that the visit took between one and one and a half hours.

9.5 Interview with Mrs Anne Taylor

Anne Taylor was identified to the investigation team by Mrs Allan (noted above), from the prints of the photographic transparencies shown to her. Mrs Allan also provided her contact details.

Mrs Taylor was interviewed at her home on 4th February 2014. A written statement was taken, agreed with and signed off by Mrs Taylor.

Mrs Taylor confirmed that she was a Nurse on the children's ward and was present on the ward 'for the majority of the time' of the visit. She told us that Jimmy Savile arrived accompanied by members of Hospital management. She said that he was greeted on the ward by Sister Henderson (now Allan) and Sister Nicholson. Mrs Taylor also mentioned two 'male minders' in dark clothing but stated that they did not come on to the ward. She said that Jimmy Savile visited the cubicles at the end of the ward and then came onto the main ward. Mrs Taylor said that she did not see anything occur involving Jimmy Savile which she would have regarded as inappropriate and would have reported anything which she had believed was inappropriate to the Ward Sister. Mrs Taylor told us that Jimmy Savile was on the ward for around half an hour in total, before she and Sister Henderson (now Allan) accompanied him to lunch.

9.6 Interview with Mrs Margaret Gowland

Margaret Gowland was identified to the investigation team by Mrs Allan (noted above), from the prints of the photographic transparencies shown to her. Mrs Allan also provided her contact details.

Mrs Gowland was interviewed at her home on 5th February 2014. A written statement was taken, agreed with and signed off by Mrs Gowland.

Mrs Gowland said that she was a State Enrolled Nurse working at Shotley Bridge Hospital from 1972 and later started working on the children's ward sometime in the late 1970's. She confirmed that she was present during the visit by Jimmy Savile to wards 4/5 and stated that when he arrived on the ward he was accompanied by a lot of people. She said that she remembered Jimmy Savile taking the telephone off Sister Henderson whilst she was speaking to a mother.

Mrs Gowland said that she was looking after a baby during the visit and had to leave the main ward to take the baby to a cubicle away from the noise. She said she believed that the visit lasted around an hour and the ward was busy with a number of staff and patients' relatives. She told us that she did not see anything untoward involving Jimmy Savile during the visit and would certainly have reported anything untoward, had she witnessed such, to one of the Ward Sisters present.

Mrs Gowland said that a lunch had been laid on for Jimmy Savile, but could not recall if it was before or after the visit to the ward. According to Mrs Gowland, it was Sister Nicholson rather than Sister Henderson (Allan) who attended the lunch, contradicting Anne Taylor's statement noted above.

9.7 Interview with Staff Nurse A

Staff Nurse A did not wish to be identified in our report. She was identified by Mrs Allan, from the prints of the photographic transparencies shown to her and Mrs Gowland provided her contract details.

Staff Nurse A was interviewed at her home on 5th February 2014. A written statement was taken, agreed with and signed off by Staff Nurse A.

Staff Nurse A told us that she worked as a State Registered Nurse at Shotley Bridge Hospital between the mid-1970s through to 1982 and confirmed that she was present on wards 4/5 at the time of the visit. She said that Jimmy Savile was accompanied as he walked down the main corridor to the ward by a lot of people and continued to be accompanied by a large number of people during the visit. She stated that there were nursing staff, cleaning staff and relatives of children on the ward.

Staff Nurse A told us that, during the visit, she had been in conversation with Jimmy Savile in which he had commented on how young she and her colleague looked and asked if she and her colleagues were married or single and then, having been told they were all married, remarked that they were 'all taken'. According to Staff Nurse A, he took and held her hand for some time and "somehow" ended up kissing her on the lips when she expected to be kissed on the cheek. Staff Nurse A stated clearly to us, however, that she considered the conversation and the kiss to be nothing more than 'friendly banter' and did not at any time feel intimidated.

Staff Nurse A told us that she did not see Jimmy Savile do anything which she considered inappropriate towards anyone and would have said something, at the time, if she had seen any inappropriate behaviour from Jimmy Savile towards someone else.

9.8 Interview with retired PC Brian Jones

PC Jones was known to investigator Ray Scanlan from Ray's previous service as a Detective Sergeant in the Durham Constabulary. He was contacted through our designated contact with the Durham Constabulary and agreed to be interviewed.

PC Jones was interviewed at his home on 7th February 2014. A written statement was taken, agreed with and signed off by PC Jones.

PC Jones told us that, in or around August or September 1980 he undertook a bicycle ride with four colleagues to raise funds for the Jimmy Savile Stoke Mandeville Appeal, which eventually raised around £2,500. PC Jones said that the organiser of the ride made arrangements for Jimmy Savile to come to Consett to be presented with the cheque for the funds raised, which Jimmy Savile agreed to on condition he could also visit the local children's ward at Shotley Bridge Hospital.

PC Jones stated that the cheque was presented to Jimmy Savile at Consett Police Club, following which he accompanied Jimmy Savile to Shotley Bridge Hospital. PC Jones said that he directed Jimmy Savile's chauffeur-driven limousine, by leading the way in his patrol car and that the only other officer to accompany Jimmy Savile, Superintendent Albert Baines (now deceased), followed in his own car.

PC Jones told us that, on arrival at Shotley Bridge Hospital, the party went straight to the children's ward, except for Jimmy Savile's chauffeur who remained with the car. He said that, on the ward, they were met by a large group of people, including nursing and senior hospital staff and the ward was very crowded, as there were a number of parents present as well as children.

PC Jones stated that the visit lasted around an hour and, for the vast majority of the time, he had Jimmy Savile within eyesight and did not see anything take place which he would consider untoward or inappropriate. PC Jones told us that he did not recall any reception

or lunch being laid on and that throughout the visit Jimmy Savile was accompanied by a number of nursing staff and both he and Albert Baines were also present. Retired PC Jones stated that Jimmy Savile was accompanied to his car by a large crowd on leaving the hospital.

9.9 Interview with Mrs Joan Rutherford

Mrs Rutherford was mentioned as being present by both Mrs Allan and Mrs Gowland and the latter provided us with contact details. Mrs Rutherford was interviewed at home on 13th February 2014. A written statement was taken, agreed with and signed off by Mrs Rutherford.

Mrs Rutherford told us that she was a Staff Nurse on the children's ward at Shotley Bridge between 1971 and 1997 and was present during Jimmy Savile's visit. She said that both she and Sister Nicholson were selected to attend a lunch with Jimmy Savile – in either the Hospital Boardroom or Consultant's Dining Room – which took place before the visit to the ward.

According to Mrs Rutherford, she recalled Jimmy Savile being accompanied on his way into the ward by herself, Sister Nicholson and another Staff Nurse as well as possibly a member of senior Hospital staff. She said that, based on her recollection, Jimmy Savile walked straight down the main corridor into the main ward and did not visit the single cot cubicles and four cot ward positioned before the main ward. Mrs Rutherford told us that, whilst the visit took place, she decided to remain in the background – as she had been present during the lunch – and was working between the ward and the cubicles. She said that she did not see anything on the part of Jimmy Savile which she considered untoward or inappropriate during the visit and would have reported any such incident to one of the two Sisters on the ward at the time. She stated that the main corridor and the ward were very crowded during the visit.

10. Policy, practice and procedures during the time of Jimmy Savile's visit to Shotley Bridge Hospital and any connection to Dryburn Hospital

10.1 Dryburn Hospital

This investigation has not identified any specific connection to Jimmy Savile or Peter Hetherington, nor any specific incident or event involving Jimmy Savile or Peter Hetherington which was connected to Dryburn Hospital (see Sections 3, 8 and 12).

Accordingly, the question of whether policies and procedures in place at the time proved sufficiently robust and / or were followed is not relevant.

10.2 Shotley Bridge Hospital

With respect to Jimmy Savile's visit to Shotley Bridge, the Trust Secretary, who is responsible for the Trust's Corporate Records function, oversaw searches of the Trust's archiving and information asset registers to identify any policies and procedures from 1981 relating to Shotley Bridge Hospital. Policies were sought covering: safeguarding, sanctioned visits by celebrities and dignitaries, whistle-blowing, volunteering, dignity at work, complaints and security.

The search of the Trust's information asset registers revealed no entries which related to policies and procedures dating from the 1980s; the earliest entry relating to policies and procedures concerned the disposal of policies and procedures dating from 1992. These were destroyed at the expiration of the relevant retention period in 2012 in accordance with *Annex D2: Business and Corporate (Non-Health) Records Retention Schedule* of the Department of Health publication *Records Management: NHS Code of Practice*.

Durham County Council's online search facility was used to carry out searches of the Durham County Council archive against the following parameters: North West Durham Health Authority, Shotley Bridge, Shotley Bridge Hospital, hospital, 1981-1982. None of these searches turned up any policies or procedures from the period.

No relevant documents were therefore identified either within the Trust's records or the Durham County Council archive. This investigation has, however, concluded that, in keeping with the Trust's current policy on celebrity visits, there are reasonable grounds to believe that Jimmy Savile was accompanied during the time he was on the hospital site, in particular whilst on the children's ward (see Sections 3, 9 and 12).

It should also be noted that some of the policies looked for were not required until sometime after 1981. In particular, the Public Interest Disclosure Act, which introduced the formal concept of whistleblowing, was not enacted until 1998.

11. Current policies and procedures

In the light of the findings of fact documented in Sections 8 and 9, this investigation has sought to identify any lessons learned in respect of whether current policies and procedures covering safeguarding, complaints, whistle-blowing, volunteering and supervision of visits are fit for purpose. The following policies and procedures have been examined:

- Recruitment and selection *
- Safeguarding children and safeguarding adults *
- Violence and aggression **
- Dignity at work **
- Whistleblowing *
- Sanctioned visits / visitors and VIPs
- Conduct and discipline
- Standards of business conduct
- Volunteering
- Security **
- Complaints *.

(* /** - see overleaf)

This investigation has identified no specific lessons to be learned affecting current policies and procedures in respect of either Jimmy Savile's visit to Shotley Bridge Hospital or Dryburn Hospital. In the former case, we have concluded that it is more likely than not that he was accompanied by hospital staff whilst on site; in the latter, no evidence of any connection between Jimmy Savile and Dryburn Hospital has come to light.

The policies examined include a number of requirements which, if complied with effectively, could be expected to mitigate risks of abuse of children or young adults of the type covered by the Metropolitan Police's investigation into Jimmy Savile, including:

1. The Trust's policies and procedures in relation to Safeguarding Adults and Children are in place and are accessible to all staff and volunteers via the Intranet. Safeguarding is included in induction and essential training delivered to all staff (clinical and non-clinical) and volunteers. Safeguarding policies and procedures consider abuse from any individual towards a vulnerable adult or child and include requirements for reporting of concerns.
2. The Trust's 'Volunteer Policy' requires the same level of pre-employment vetting (including Disclosure and Barring checks) as for permanent staff and includes requirements for induction, prior to commencing work, and on-going supervision.
3. The Trust's 'Volunteer Policy' explicitly requires that any visiting celebrities and other high profile visitors are escorted whilst on site at all times.
4. The Trust has a formal whistle-blowing policy in place (Raising Concerns) which is available to all staff via the Intranet. The policy encourages staff to raise concerns in good faith in respect of any illegal act, including criminal offences, putting individuals' health and / or safety in danger and any attempt to conceal any such illegal act.

The Trust has gained assurance of compliance with the majority of the above policies either through internal audit work completed during the last three years (those marked *) or through an independent Level 2 assessment against the NHS Litigation Authority's Risk Management Standards completed in January 2014 (those marked **). In the light of subsequent learning nationally, from investigations into Jimmy Savile it is, however, recommended that the Board commissions:

1. A further review by the Senior Associate Director of Assurance and Compliance of all of the above policies in the light of the wider lessons learned from investigations throughout the NHS into Jimmy Savile, following the publication of Kate Lampard's independent lessons learned report. One aspect of the current policies to be considered as part of this review should be the frequency of supervision of volunteers following their initial induction, depending upon their areas of work. The policy currently requires a quarterly supervision meeting.
2. Through the Trust Board Audit Committee, internal audits of compliance with those policies not covered by recent internal audits or independent assessments; specifically the 'Volunteer Policy' (which also covers sanctioned visits), and the policies on conduct and discipline and standards of business conduct.
3. Development of a separate policy on sanctioned visits for celebrities and other high profile people, expanding on the policy statements currently included in the 'Volunteer' Policy.

12. Overall analysis and conclusions

12.1 Dryburn Hospital – analysis and conclusion

Work undertaken as part of this investigation has been summarised in Section 4 and detailed findings have been set out in Section 8.

There are a number of similarities between Mr Scott's description of the woman he spoke to at Dryburn Hospital Radio and the circumstances of Mrs Yvonne Staley. In the judgement of the investigation team these similarities, together with the fact that she managed the hospital radio station in the mid-1990s and has said that she had some knowledge of allegations of procurement of boys for Jimmy Savile, make it more likely than not that Mrs Staley is the woman that Mr Scott recalls speaking to. However, Mrs Staley herself says that she has no recollection of the conversation. Mrs Staley's interview is set out in detail in Section 8. In summary, she told us that a family connection, Person X had made allegations to her concerning procurement of boys for Jimmy Savile but these did not concern Dryburn Hospital or its staff or others connected to it.

As set out in detail in Section 8, we contacted Northumbria Police who told us that their investigation into Peter Hetherington established no links to Jimmy Savile or to any hospital in the Durham area.

Based on the statements made to us by Mrs Staley, and the information provided to us by Northumbria Police, we have concluded that:

- As the manager of the hospital radio station at Dryburn, Mrs Staley did have knowledge of allegations that boys were procured for Jimmy Savile;
- Those allegations did not, however, involve Peter Hetherington;
- Mrs Staley has no knowledge of any alleged procurement taking place at Dryburn Hospital or involving staff or others connected to the hospital; and

- No links were identified from the police investigation of Peter Hetherington to Dryburn Hospital or any other hospital in the Durham area.

This investigation has therefore not found any evidence of any procurement of boys or girls for Jimmy Savile connected to Dryburn Hospital. Mrs Staley's statement raises the question of whether any such procurement took place elsewhere in the North East but that is a matter beyond the remit of this investigation. The information provided by Mrs Staley has, however, been passed on to Northumbria Police for their evaluation.

12.2 Shotley Bridge Hospital – analysis and conclusion

Work undertaken as part of this investigation has been set out in Section 4 and detailed findings in Section 8. Nine witnesses were interviewed in total and all were consistent on the following points:

- Jimmy Savile was accompanied by hospital staff on entry to the ward.
- The ward was very busy during the visit with many staff, patients, parents and other relatives present and Jimmy Savile was accompanied by staff – mainly nursing staff – throughout his time on the ward.
- None of the witnesses recalls seeing anything which they considered untoward or inappropriate on the part of Jimmy Savile towards the children on the ward. Each of the nursing staff stated that they would have reported any such incident which came to their attention and the Ward Sister stated that she would have expected to have received such a report had any such incident taken place.

There are some discrepancies in the statements provided around the following points:

- Of the nine witnesses, five mentioned a lunch or reception for Jimmy Savile taking place as well as the ward visit. There are discrepancies around who attended the lunch and whether it took place before or after the visit to the ward, or at all:

- Three witnesses stated that the lunch took place prior to the visit. One stated that it took place afterwards and one stated that she could not recall whether it was before or after the ward visit. Retired PC Jones said he had no recollection of the lunch and recalled that Jimmy Savile had gone straight to the ward and then directly to his car on leaving.
- There were discrepancies between the statements of former nurses Gowland, Taylor and Rutherford as to who attended the lunch.

Because of the discrepancies which exist surrounding the issue of whether or not a lunch took place, either before or after the ward visit or at all, it has not been possible for the investigation team to establish with certainty whether Jimmy Savile was met on arrival and whether he went elsewhere in the hospital either before going to, or leaving, the ward. Both witnesses who claim to have attended the lunch have reported nothing untoward taking place during the lunch itself. Even with the time lapse of over 30 years, we would consider it more likely than not that they would recall any significant incident taking place.

As outlined in Section 3 further discrepancies were noted in respect of whether police officers were present, and whether or not Jimmy Savile walked directly into the ward or visited the cubicles at the entrance to the ward first.

Given that the events being recalled took place over 30 years ago, it is unsurprising that there are some discrepancies on points of detail. On the basis of the statements received from interviewees, and having weighed the evidence, including the ambiguities in the evidence surrounding whether or not Jimmy Savile went straight to and from the ward (or attended a lunch / reception laid on for him), we have concluded that it is more likely than not that he was accompanied during the visit, by senior hospital and nursing staff. No evidence of anything untoward or inappropriate taking place during the visit, involving Jimmy Savile and the children on the ward, has come to light.

Two matters were identified in the witness interviews which are worthy of further comment.

1. Retired Sister Alice Mary Allan told us that Jimmy Savile took the ward telephone from her whilst speaking with a mother about her child and stated 'normal service will be resumed as soon as possible'.
2. Staff Nurse A told us that Jimmy Savile asked about the marital status of nurses and whether they "were taken" and 'somehow' kissed her on the lips during the visit.

The first incident could have had a negative impact upon the mother's experience in dealing with the hospital. Whilst Staff Nurse A has told us that she did not feel intimidated at any point and regarded the remarks and the kiss as 'friendly', another individual might react differently and consider themselves harassed. These two matters highlight potential learning points with respect to the process of escorting and supervising visitors, particularly celebrities. A recommendation has been made to the Board with respect to strengthening and clarifying the supervision process in section 13.

13. Recommendations

In the light of the analysis in Section 11 and Section 12 of this report, the following recommendations are made to the Board.

1. The Board should commission a further review by the Senior Associate Director of Assurance and Compliance of all of the policies considered in this report in the light of the wider lessons learned from investigations throughout the NHS into Jimmy Savile, following the publication Kate Lampard's independent lessons learned report by the Department of Health. One aspect of the current policies to be considered as part of this review should be the frequency of supervision of volunteers following their initial induction, depending upon their areas of work. The policy currently requires a quarterly supervision meeting (Lead Officer: Senior Associate Director of Assurance and Compliance; Deadline: 30th September 2014).
2. The Board should commission, through the Trust Board Audit Committee, internal audits of compliance with those policies not covered by recent internal audits or independent assessments, specifically the 'Volunteer Policy' (which also covers sanctioned visits), and the policies on conduct and discipline and standards of business conduct (Lead Officer: Senior Associate Director of Assurance and Compliance; Deadline: 31st October 2014).

3. The Trust should review its procedures for supervision of celebrity and similar visitors to make clear that the visitor's interactions with patients (including by telephone) and with staff should be closely monitored, mindful of their impact on the patient experience, or staff welfare, and ultimately on the Trust itself. Supervising officers should have sufficient standing and authority to challenge any inappropriate behaviour by such visitors. These procedures should be documented in detail within a separate policy which should supersede the current policy statements set out within the 'Volunteer Policy'. (Lead Officers: Senior Associate Director of Assurance and Compliance and Associate Director of Nursing, Patient Experience and Safeguarding; Deadline: 31st May 2014).

Appendix A – Investigation Team Biographies

Warren Edge

Warren is the Trust's Senior Associate Director of Assurance and Compliance. He joined the Trust in April 2013, having previously spent three years as Assistant Director of Audit for Audit North, an Internal Audit and Counter Fraud Consortium serving the NHS bodies in the County Durham and Teesside health economies. Prior to that, Warren spent 21 years with Deloitte, initially within the mainstream audit practice and eventually specialising in internal audit, risk management and investigations.

Whilst with Deloitte, Warren directed a specialist team of investigators, within the Internal Audit practice, completing or overseeing numerous investigations for a range of public sector bodies including Government Departments, non-departmental public bodies and NHS Trusts. His role involved liaison with the police, regulators and the National Audit Office among others. Warren passed the NHS training for local counter fraud specialists in 2002.

Ray Scanlan

Ray is a specialist investigator with many years' experience. For the last eight years he has been employed by Audit North – the Trust's internal audit and counter fraud services provider - as an accredited Local Counter Fraud Specialist.

Prior to joining Audit North, Ray worked for a private sector company involved in asset recovery and, before that, as an investigator for the Serious Fraud Office.

Ray spent 30 years as a serving police officer with the Durham Constabulary, over 23 years of which were spent in investigative roles including 15 years in CID and eight years in the Fraud Squad. Ray reached the rank of Detective Sergeant before his retirement from the force.

Appendix B – Documents reviewed

The following documents have been reviewed:

Current policies:

- Recruitment and selection
- Safeguarding children and safeguarding adults
- Violence and aggression
- Dignity at work
- Whistleblowing
- Sanctioned visits / visitors and VIPs
- Conduct and discipline
- Standards of business conduct
- Volunteering
- Security
- Complaints.

Specific documents – Dryburn Hospital

An email provided to us by the Department of Health dated 12th October 2012, addressed from an officer in the Northumbria police to 'acpo@ceop.gsi.gov.uk' (see Sections 6 and 8 for more details).

Specific documents – Shotley Bridge Hospital

Thirty photographic transparencies provided by the (then) Hospital Photographer (see Sections 4 and 9 for more details).

Excerpt from 'The History of Shotley Bridge Hospital, Consett' Pages 148 to 151 (see Sections 6 and 9 for more details)

Appendix C – List of those interviewed

The following individuals have been interviewed:

Dryburn Hospital

1. Mr Malcolm Scott, formerly a Fire Officer for the NHS in the Durham area.
2. Mrs Yvonne Staley, formerly the Station Manager for Dryburn Hospital Radio.

Shotley Bridge Hospital

1. Mr Colin Hayes, formerly Hospital Photographer for Shotley Bridge Hospital
2. Mrs Hilary Hamilton, formerly the Photographer's Assistant for Shotley Bridge Hospital.
3. A former Hospital Sector Administrator for Shotley Bridge Hospital.
4. Mrs Alice Mary Allan, formerly a Ward Sister based on Wards 4/5, Shotley Bridge Hospital.
5. Mrs Anne Taylor, formerly a Nurse based on Wards 4/5, Shotley Bridge Hospital.
6. Mrs Margaret Gowland, formerly a State Enrolled Nurse based on Wards 4/5, Shotley Bridge Hospital.
7. Staff Nurse A, formerly a State Registered Nurse based on Wards 4/5, Shotley Bridge Hospital.
8. Mr Brian Jones, a retired Police Constable, formerly with the Durham Constabulary.
9. Mrs Joan Rutherford, formerly a Staff Nurse based on Wards 4/5, Shotley Bridge Hospital.