

Direct Access Hearing Aid Services

This is a hearing aid service for patients 18 years and over. All patients referred to the Direct Access Hearing Aid service will be seen by an Audiologist. The attached proforma must be completed for referral into the service to ensure patients meet the relevant criteria.

The services are offered through Choose and Book.

This service is available at;

- Bishop Auckland General Hospital
- Chester Le Street Hospital
- Darlington Memorial Hospital
- Shotley Bridge Hospital
- University Hospital North Durham
- Richardson Hospital, Barnard Castle
- Sedgfield Hospital

To find the services on Choose and Book, select;

- **Specialty = Diagnostic Physiological Measurement**
- **Clinic type = Audiology**

Or, remember you can use the keyword functionality on Choose and Book.

Patients, who already have NHS hearing aids supplied by this Trust, which require repair or maintenance, should not be referred into the 'Direct Access Hearing Aid' clinics. They can contact their local department directly to arrange a repair appointment.

- Hearing aid maintenance;
University Hospital North Durham, Shotley Bridge, Chester le Street hospitals – **0191 3332305**
Darlington Memorial, Bishop Auckland General, Richardson hospitals – **01325 743153**

If you have any queries about these services please contact;

Joanne Close, Audiology Services Manager – 0191 3332723 or e-mail
joanne.close@nhs.net

DIRECT ACCESS HEARING AID SERVICE

Patient details:

NHS Number:	UBRN:
Patient Surname:	Referring GP:
Patient Forename:	GP Surgery:
Home Address:	GP Address:
Postcode:	Referral date:
Patient contact Number:	Patient D.O.B.:

This is a hearing aid service for patients 18 years and over. All patients referred to the Direct Access Hearing Aid service will be seen by an Audiologist. If any of the following criteria are not met the patient must be referred to ENT for a medical opinion.

History

No sudden onset of hearing loss or sudden deterioration of loss	
No vertigo or persistent otalgia in the last 90 days	
Tinnitus is not the primary complaint and there is no unilateral tinnitus	

Otoscopy

No history of discharge in the last 90 days	
There are no perforations	
BOTH EARS ARE FREE OF WAX	

If a hearing screen has been performed using a HearCheck Screener please enter the results here:

	Number of tones heard in the 1000Hz test	Number of tones heard in the 3000Hz test
Right ear results:		
Left ear results:		

Further information: